



QSHE & Sustainability Targets 2021

Quality, Safety & Health, Environment, Security, Dangerous Goods and Sustainability

Our motivation is that NO HARM occurs to any people, to create value for individuals and the society and full engagement on ensuring green and sustainable supply chains.

We aim to reach the highest level of Quality by:

- Harmonizing our nonconformity handling with an improved global application
- Enhancing our global document management system by adding special business related features
- Ensuring business continuity through the global Business Continuity Measures framework
- Expand qualified tailor-made industry solutions to satisfy tomorrow's customer needs (e.g. KN PharmaChain)

We protect our Environment by:

- Fostering our Climate Neutral strategy with the Net Zero Carbon program
- Offsetting of all CO2 emissions from customer online bookings
- Increasing recycled waste ratio to 75% in all of our activities and strive for zero plastic usage
- Procuring and enforcing our global engagement for renewable/alternative energies (e.g. company cars)

We focus on everyone's Safety & Health by:

- Striving for ZERO fatalities of our own staff, contractors and 3rd parties
- Continuing the successful NO HARM campaign to reduce accidents in all our activities
- Fostering and training best practices based on the communication of Safety Alerts
- Rollout of HSE app to record and report unsafe acts and unsafe conditions

We achieve our targets in Security by:

- Expanding KN SecureChain network with sites and 3rd party providers in Overland
- Actively contributing to the Safe & Secure Truck Parking Areas (SSTPA) project by EU

- Expanding R.I.N.G. alert system to achieve global coverage
- Constantly training blue collar employees in security awareness

Our goal for minimising risk with Dangerous Goods will be reached by:

- Securing our own and customer assets by standardised DG audits
- Ensuring qualification of DG experts and -auditing capabilities by strengthening the global DG training concept
- Identifying and replacing hazardous wastes with environmentally friendly alternatives

Our ambition in Sustainability will be supported by:

- Fostering the UN Global Compact 10 principles and the 17 UN Sustainable Development Goals
- Focusing on and developing our staff, our customers and our worldwide partners

The above targets are communicated to all business and functional units who are committed to pursuing and achieving them.

Global responsibility for the QSHE program lies with Juerg Meier, Senior Vice President for QSHE.

Dr. Detlef Trefzger
CEO